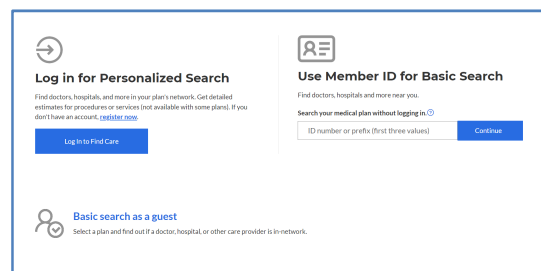


How to find a dental provider online

Step 1

Visit Find Care at anthem.com/find-care/

- For members – click **Log in for Personalized Search** or to search without logging in **Use Member ID for Basic Search**.
- For guests – click **Select a plan for basic search**.

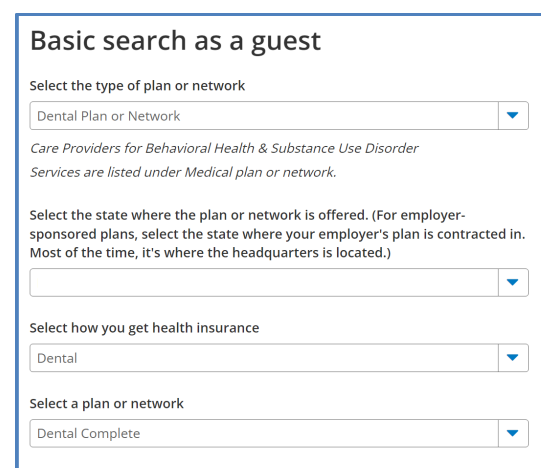


The screenshot shows the 'Find Care' login page. It has two main sections: 'Log in for Personalized Search' and 'Use Member ID for Basic Search'. The 'Log in for Personalized Search' section includes a link to 'Log in to Find Care'. The 'Use Member ID for Basic Search' section includes a text input for 'ID number or prefix (first three values)' and a 'Continue' button. There is also a 'Basic search as a guest' option at the bottom.

Step 2

Scroll down the screen to complete the following fields:

- Select the type of plan or network? Use drop down to select **Dental Plan or Network**.
- What State do you want to search in? Use drop down to select your state.
- Select how you get health insurance. Use drop down to select **Dental**.
- Select a plan or network: Use drop down to select **Dental Complete**.
- Click **Continue** button.

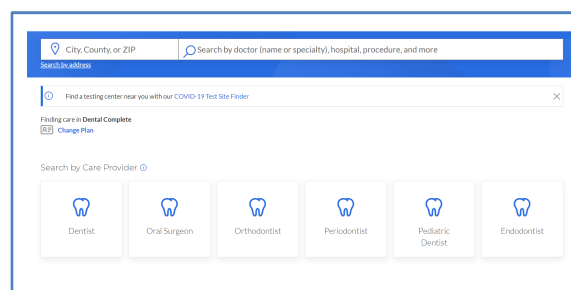


The screenshot shows the 'Basic search as a guest' form. It has four main sections: 'Select the type of plan or network' with a dropdown menu showing 'Dental Plan or Network'; 'Care Providers for Behavioral Health & Substance Use Disorder' with a note 'Services are listed under Medical plan or network.'; 'Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)' with a dropdown menu; and 'Select how you get health insurance' with a dropdown menu showing 'Dental'. At the bottom, there is a 'Select a plan or network' dropdown menu showing 'Dental Complete'.

Step 3

Enter the City, County, or ZIP code in top left. You now have 2 options to narrow your search:



- Option 1: Enter in the **Dentist Name or Specialty** in the Search Box. The results will appear below the Search Box and you can click on the name to get more details about the dentist.
- Option 2: **Search by Care Provider**. Click on the icon of the type of dental provider you are looking for. The results will appear on a new screen and you can click on the dentist's name to obtain additional details.



The screenshot shows the search results page. It has a search bar at the top with a location pin icon and a magnifying glass icon. Below the search bar, there is a section titled 'Find a testing center near you with our COVID-19 Test Site Finder' with a 'Change Plan' link. Below that, there is a section titled 'Search by Care Provider' with six icons representing different dental specialties: Dentist, Oral Surgeon, Orthodontist, Periodontist, Pediatric Dentist, and Endodontist.

Step 4

View your search results.

- Click the  printer icon to print the results of your search or click the  email icon to email the search results.
- Click on a provider name to see more details.
- Click the **Back to Find Care** link in the upper left or **Back** box at the bottom the screen to return to results.